QUALITYstarsNY: QUALITY CHILD CARE WORKSHEET

Name of Program:		Date of Visit:	
Questions to Ask about Quality:			
1.	Is your program licensed or regulated by New York State?	6. How will I hear about my child's day and what my child is learning?	
2.	What is your mission or educational philosophy?	7. Are there ways for me to volunteer or participate in the program? Are families encouraged to make suggestions about the program, activities and meals?	
3.	What education, experience and ongoing training does your staff have in working with children?	8. How does the program help children and families transition into, within, and out of the program?	
4.	Will the same people be taking care of my child each day?	9. How many children are in each classroom or home? What is the staff to child ratio?	
5.	How will my child spend his/her day? What is a typical day like?	10. What is your plan in case of emergency?	

Things to Look for:

Place an X next to the things you see

Health and Safety	Daily Activities
 Equipment, toys and furniture are clean and in good condition 	 Nutritious meals and snacks are served when provided
Electrical outlets are covered	 There are planned activities as well as opportunities for children to choose their own activities
 Emergency route and emergency numbers are posted. 	TV or screen time is minimal
 The doors are locked and visitors are required to sign in 	 Activities are varied and include both indoor and outdoor play
 Outdoor space has safe surfaces, secure boundaries, and has both sun and shade 	 A daily schedule is posted using pictures and visuals so that children can expect what will happen next
Environment Basics	Teacher/Child Interactions
The space is warm and inviting	 There is shared respect between teachers and children
 Children seem happy and busy with staff and other children 	 Teachers are at children's eye level when talking with them
Staff smile, listen to, talk with (not at) and enjoy interacting with children	 Teachers listen closely to each child and use responsive language
 There are plenty of developmentally-appropriate toys materials that are easily accessible by the children 	 Children are asked open-ended questions and not just given directions
 Different cultures and traditions are seen and represented in materials around the learning environment 	 The staff attend to children who are upset with compassion



Family Needs and Considerations:

Questions to ask and things to consider

Hours

What hours are you open? Are your hours flexible? What dates are you closed for holidays or staff trainings?

What happens if I'm running late?

Location

Is the program near home or work? How will I get my child to the program?

Considerations for children with special needs

What are the guidelines and procedures for involving children with special needs? Are activities based upon a child's level of functioning and development?

Does the program have access to medical, behavioral and other specialists? How will the child be introduced to the adults and other children?

Cost

What is the fee for child care? When is the payment due and are there any late fees? Are meals and snacks included in the fee?

Are there field trips or additional costs? Is the fee charged when my child is not there?

Additional consideration

Is there a spot available for my child?

Are subsidy payments accepted?

Do I need to bring diapers, extra clothes or other supplies?

What is the program's policy on illness?

Does the program accept children who are not yet walking or toilet-trained? What languages are spoken?

Helpful materials to request from the program/provider:

These can be very helpful when reviewing your options

- Parent/Family handbook
- Program brochure
- Parent-family/provider agreement
- Contact information of a current parent(s) in the program